



Family/Caregiver
Survey

FAMILY/CAREGIVER SURVEY

Instructions:

This survey should be completed by families of individuals receiving services. The purpose of this survey is to obtain your feedback on the services that your family has received. This information can assist agencies and programs in identifying areas of success as well as areas for improvement.

Throughout this survey, the term “family member” is used to refer to the individuals in your family who is currently receiving services.

Please provide a response to every item. Responses are anonymous.

This survey will take about 5 to 10 minutes to complete.

1. Which of the following services has your family received support with?

Please check all that apply

- housing
- medical care
- mental health
- fun things to do in the community (for example, swimming)
- parenting/childcare supports
- employment support
- financial support
- legal support
- respite supports for me as a caregiver/our family as a whole
- counselling supports for me as a caregiver/our family as a whole
- parenting skills training that includes discussion/consideration of how parents make sense of their children’s behaviours
- job-related/employment counselling that meets my needs
- necessary supports, such as housing services
- clear, step-by-step planning for my family member’s future needs, such as financial planning, money management support, guardianship and trusteeship programs
- other, please specify:

Please specify:

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How much do you agree with these statements?					
When you see the word here in this survey, we mean the organization or place who gave you this survey.					
2. People who work here have helped my family member to build life and social skills.	Strongly Agree <input type="checkbox"/>	Agree <input type="checkbox"/>	Disagree <input type="checkbox"/>	Strongly Disagree <input type="checkbox"/>	N/A <input type="checkbox"/>
3. People who work here have helped me to build parenting skills that I can use with my family member.	Strongly Agree <input type="checkbox"/>	Agree <input type="checkbox"/>	Disagree <input type="checkbox"/>	Strongly Disagree <input type="checkbox"/>	N/A <input type="checkbox"/>
4. People who work here have given me the information that I need. This helps me be a good support to my family member.	Strongly Agree <input type="checkbox"/>	Agree <input type="checkbox"/>	Disagree <input type="checkbox"/>	Strongly Disagree <input type="checkbox"/>	N/A <input type="checkbox"/>
5. People who work here have helped me get self-care support, such as respite and counselling services.	Strongly Agree <input type="checkbox"/>	Agree <input type="checkbox"/>	Disagree <input type="checkbox"/>	Strongly Disagree <input type="checkbox"/>	N/A <input type="checkbox"/>
6. I am happy with the way that people who work here treat my family.	Strongly Agree <input type="checkbox"/>	Agree <input type="checkbox"/>	Disagree <input type="checkbox"/>	Strongly Disagree <input type="checkbox"/>	N/A <input type="checkbox"/>
7. People who work here are good at meeting my family's needs, even when our needs change.	Strongly Agree <input type="checkbox"/>	Agree <input type="checkbox"/>	Disagree <input type="checkbox"/>	Strongly Disagree <input type="checkbox"/>	N/A <input type="checkbox"/>

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8. People who work here helped my family member understand at least one thing he/she is good at.	Strongly Disagree <input type="checkbox"/>	Disagree <input type="checkbox"/>	Agree <input type="checkbox"/>	Strongly Agree <input type="checkbox"/>	N/A <input type="checkbox"/>
9. People who work here allow my family member to reach goals at his/her own pace.	Strongly Disagree <input type="checkbox"/>	Disagree <input type="checkbox"/>	Agree <input type="checkbox"/>	Strongly Agree <input type="checkbox"/>	N/A <input type="checkbox"/>
10. People who work here make my family member feel safe, welcome, and accepted.	Strongly Disagree <input type="checkbox"/>	Disagree <input type="checkbox"/>	Agree <input type="checkbox"/>	Strongly Agree <input type="checkbox"/>	N/A <input type="checkbox"/>
11. My family trusts the people who work here.	Strongly Disagree <input type="checkbox"/>	Disagree <input type="checkbox"/>	Agree <input type="checkbox"/>	Strongly Agree <input type="checkbox"/>	N/A <input type="checkbox"/>
12. My family member knows where to go to with questions about relationships and sexual health.	Strongly Disagree <input type="checkbox"/>	Disagree <input type="checkbox"/>	Agree <input type="checkbox"/>	Strongly Agree <input type="checkbox"/>	N/A <input type="checkbox"/>
13. My family member knows where to go to for help if he/she gets in trouble with the police.	Strongly Disagree <input type="checkbox"/>	Disagree <input type="checkbox"/>	Agree <input type="checkbox"/>	Strongly Agree <input type="checkbox"/>	N/A <input type="checkbox"/>

You are almost done! There are only 7 questions left.

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How much do you agree with these statements?					
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14. My family member knows where to go for counselling.	Strongly Disagree <input type="checkbox"/>	Disagree <input type="checkbox"/>	Agree <input type="checkbox"/>	Strongly Agree <input type="checkbox"/>	N/A <input type="checkbox"/>
15. My family member knows about options for fun things to do in the community (for example, swimming).	Strongly Disagree <input type="checkbox"/>	Disagree <input type="checkbox"/>	Agree <input type="checkbox"/>	Strongly Agree <input type="checkbox"/>	N/A <input type="checkbox"/>
16. My family member has a doctor who he/she can see when needed.	Strongly Disagree <input type="checkbox"/>	Disagree <input type="checkbox"/>	Agree <input type="checkbox"/>	Strongly Agree <input type="checkbox"/>	N/A <input type="checkbox"/>
17. People who work here helped my family member find a good fit in a school, or a place to work or volunteer.	Strongly Disagree <input type="checkbox"/>	Disagree <input type="checkbox"/>	Agree <input type="checkbox"/>	Strongly Agree <input type="checkbox"/>	N/A <input type="checkbox"/>
18. People who work here helped my family member have access to the services he/she needs (for example, finding a safe place to live).	Strongly Disagree <input type="checkbox"/>	Disagree <input type="checkbox"/>	Agree <input type="checkbox"/>	Strongly Agree <input type="checkbox"/>	N/A <input type="checkbox"/>
19. People from different agencies help my family work toward the same goals.	Strongly Disagree <input type="checkbox"/>	Disagree <input type="checkbox"/>	Agree <input type="checkbox"/>	Strongly Agree <input type="checkbox"/>	N/A <input type="checkbox"/>

20. What suggestions do you have for improving the survey content and experience?